

C.R.I.M.E. Release Announcement Letter

requested responses to pop up in your face while reading a response. This feature can be turned on and off from the Options form.

Options

Vehicle ID

Display Cover Screen if Out Of Vehicle

Enable sound

Enable SPEAK

Enable Response Auto Pop-ups

Reset Window Positions and Sizes to Default

Vehicle ID is your car number and must be set before logging on the system.

If checked, when you go "OUT of vehicle", the Cover Screen will appear and cover up the other activity on the computer screen to hide it from people looking into the vehicle.

This controls all the sounds in the program globally. If not checked, there will be no beeps etc. This has no effect on SPEAK.

This controls all the speaking in the program globally. If not checked, the program will not talk on any of the forms.

Allow Auto Pop-up of Response Forms

This resets the positions and sizes of all of the windows to their default positions and sizes.

Cancel OK Apply

- On incident inquiry response form, the larger narratives can now be viewed. The narrative viewing form will load large narratives in large chunks as is requested. While reading a narrative, if you want more downloaded to the MDC, press the F6 button. This works in a manner similar to an incident query response list, where it will load up the first page and you press the F6 (next page) button to get more. When there is more text available, the F6 key message will be shown in blue in the text area as shown in these figures.

[Press F6 to view next page...]

Incident Inquiry Screen

Nature of call: ACCIDENT Response: 2 Incident: 02-0000-008

Location: INT 10/45 HIG Town of Scott

How call received: Telephone Date/Time: 01/13/2002 22:28

Contact Phone Nbr:

Disposition: 003 Sit. resolved Assigned Unit: 200

ISC: 9400 MOTOR VEH ACCIDEN-ALL OTHER

Units: 200 250

F2 = Notes & Follow-ups F3 = Contacts F5 = Other F8 = Text Documents

incidunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

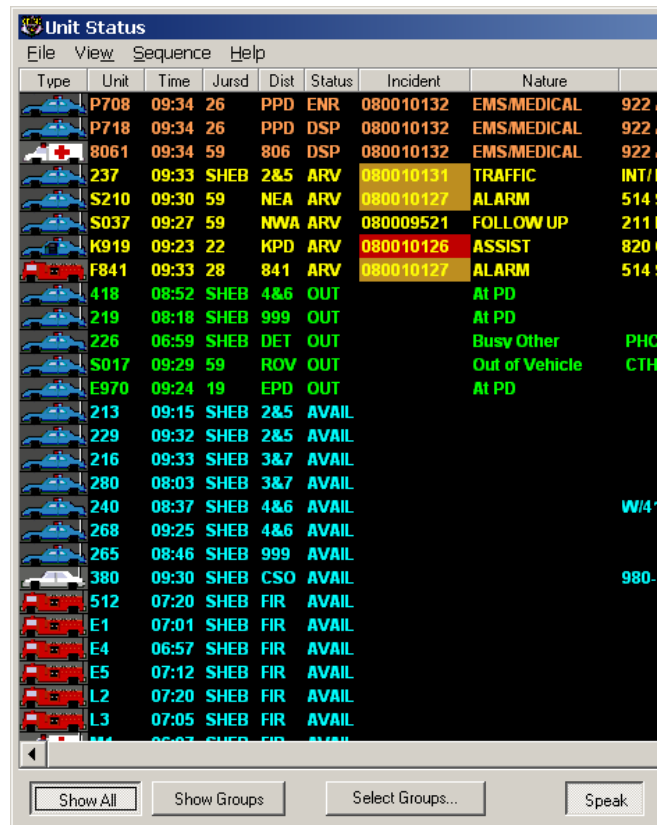
Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

[Press F6 to view next page...]

BEGIN PREV NEXT END PRINT

C.R.I.M.E. Release Announcement Letter

- On the Unit Status window, the list will remain where you have positioned it when an update occurs. This means if you have scrolled down the list, it will not reset back to the top when a unit is updated from being dispatched, arrived, cleared, etc.
- On the Unit Status window, the highlighted fading affect used to indicate which units were recently updated has been improved to appear smoother with less shifting and blinking of the list.
- The Unit Status window will now be completely filled with current unit information upon logon. It will not wait for a quiet time shortly after your logon like it use to. A refresh option is available in the file menu to refresh your unit list when desired. Individual unit changes will still be immediately sent and displayed on the unit list as before.
- The Unit Status window has a new feature that will auto-size the columns depending on the size of the data in the columns.
- Added the vehicle ID to the Unit Status window. Now you will be able to see which vehicle a unit is in directly on the unit list.



Type	Unit	Time	Jursd	Dist	Status	Incident	Nature	
	P708	09:34	26	PPD	ENR	080010132	EMS/MEDICAL	922
	P718	09:34	26	PPD	DSP	080010132	EMS/MEDICAL	922
	8061	09:34	59	806	DSP	080010132	EMS/MEDICAL	922
	237	09:33	SHEB	2&5	ARV	080010131	TRAFFIC	INT/
	S210	09:30	59	NEA	ARV	080010127	ALARM	514
	S037	09:27	59	NWA	ARV	080009521	FOLLOW UP	211
	K919	09:23	22	KPD	ARV	080010126	ASSIST	820
	F841	09:33	28	841	ARV	080010127	ALARM	514
	418	08:52	SHEB	4&6	OUT		At PD	
	219	08:18	SHEB	999	OUT		At PD	
	226	06:59	SHEB	DET	OUT		Busy Other	PHO
	S017	09:29	59	ROV	OUT		Out of Vehicle	CTH
	E970	09:24	19	EPD	OUT		At PD	
	213	09:15	SHEB	2&5	AVAIL			
	229	09:32	SHEB	2&5	AVAIL			
	216	09:33	SHEB	3&7	AVAIL			
	280	08:03	SHEB	3&7	AVAIL			
	240	08:37	SHEB	4&6	AVAIL			W/4
	268	09:25	SHEB	4&6	AVAIL			
	265	08:46	SHEB	999	AVAIL			
	380	09:30	SHEB	CSO	AVAIL			980-
	512	07:20	SHEB	FIR	AVAIL			
	E1	07:01	SHEB	FIR	AVAIL			
	E4	06:57	SHEB	FIR	AVAIL			
	E5	07:12	SHEB	FIR	AVAIL			
	L2	07:20	SHEB	FIR	AVAIL			
	L3	07:05	SHEB	FIR	AVAIL			
	M4	06:07	SHEB	FIR	AVAIL			

- The speech function used by many parts of the MDC software has been changed to allow its words and phrases to be queued up, so it won't talk over itself. As an example in the previous version, when several units get updated as "arrived" on the Unit Status window, the speech function would begin to announce the first change and then move on to the next unit without finishing the first. Does anybody remember Ma.Ma.Ma.Max Headroom!!
- All function key usage through out Mobile Client has been changed to activate the requested function when the key is pushed down, instead of when the key is released. For many of you, you are used to the old method where it waits until you let the key up for it to work. We originally felt this was necessary to combat accidental multiple key presses caused by the vehicle bouncing and vibrating. However when trying to activate something that uses two keys pressed at the same time (like Alt+M for Mobile Messenger) it meant having to make sure you released the M key first while holding down the Alt key. If none of this makes any sense to you, have you ever noticed pressing a key combo and nothing happened? That was because the Alt key was released first. Trust me you will notice and like the way it works in the new release.
- The announcement form will default to your current dispatch group. This means it will only send announcements to others that are in your dispatch group, unless you alter the group manually. This will prevent undesired system wide broadcasts of announcements only meant for within the agency.



C.R.I.M.E. Release Announcement Letter

- Added ability to search by disposition to Incident Query form.
- Added button to Incident Query form to quickly perform a search for new pending incidents within the officer's dispatch group. The results are returned on the Incident Query Responses form like the figure below.

#	Incident#	Date	Nature	Location	Disposition
1	030000080	10/13/03	FIRE	17 6490 FRANCIS	NEW
2	040000001	01/22/04	ACCIDENT	17 6490 FRANCIS	NEW
3	040000091	10/13/04	ACCIDENT	ANY 500 DOUGLAS RD	NEW
4	050000020	04/14/05	DISTURBANCE	23 1159 PARK AV	NEW
5			**** END OF LIST ****		

- Added ability to assign yourself (currently logged on officer) to a new incident from the previously mentioned query for pending incidents. An incident can be chosen from the resulting list of new incidents and the "Assign Me to Incident" button can be pressed to dispatch the current unit onto the call. This will result in the officer receiving a dispatch form. To dispatchers and other officers using MDCs, this action will appear in the same way as it would if a dispatcher assigned the unit to the incident.
- All of the Query Responses list forms (like the one above) have been enhanced to allow the page up and page down keys to scroll the list on the forms when the cursor is in the Line Number field. This means when the form pops up, you can use the paging keys right away. No need to select the list or tab to the list to make the paging keys work.

C.R.I.M.E. Release Announcement Letter

- An officer can be sent an original service call and a follow-up to that same call later and they will be kept separate. Both dispatch screens will be available to the officer. As can be seen in this figure, immediately following the incident number in the upper right hand corner is the follow-up number.

Dispatched Incidents

Nature of call: FOLLOW UP Response: Incident: 03-0000-080 002
Location: 6490 FRANCIS, Cascade, WI
Landmark/description
How call received: Contact Phone Nbr: Date/Time: 02/10/2008 16:33

Assigned Units: 250
Reporting Person:

Cross Streets:
Location History: Accident=1
Last Incident: ACCIDENT on: 01/22/04
MNI Subject History: NONE

Notes:

Other: ORIGINAL CASE: FIRE on 10/13/2003 New Incident - Unassigned Asgn to=250
Press Shift+F7 for incident details

F2=Ack F3=Enroute F4=Arrived F5=In Custody F6=Enr Hospital F7=Enroute Jail F8=Enroute HQ F9=Clear
F10 Enroute Other Shift+F5 Incd History Shift+F6 MNI History Shift+F7 Incd Inquiry [BEGIN] [PREV] [NEXT] [END]

- Miscellaneous minor changes and fixes to the way the forms work.

IT Administrative Note: all configurations, data, and down loaded content have been moved out of the program directory and placed in a separate data directory which is set to be "C:\Documents and Settings\All Users\Application Data\Paragon\CRIME Advanced Mobile Client" by default. This can be redirected to another drive letter if desired for use with products like Deep Freeze. See the installation instructions for more details or contact us.

Status and Availability

This product enhancement package has been completed and is currently available for implementation. It can be downloaded from the downloads page in the Help Desk section of our web site. The server portion of this upgrade has already been installed. If there are any questions please contact technical support for additional information.

Requirements

This product enhancement package has the following requirements prior to, during, or after installation as indicated by YES:

- [NO] This package requires down time to implement.
- [NO] This package requires additional training before installation.
- [NO] This package requires modification or preparation of data before installation.
- [NO] This package requires brief unavailability of the affected module.
- [NO] This package requires modification of data after installation.